

**Volleyball South Australia Refund Policy**

Once Terms and Conditions have been accepted during the registration or payment process, any request for a refund is subject to the sole discretion and approval of Volleyball South Australia (VSA).

**Policy:**

- All refund requests must be submitted in writing to VSA via email to:  
[info@volleyballsa.com.au](mailto:info@volleyballsa.com.au)
- Approval of refunds is not guaranteed and will be assessed on a case-by-case basis.
- VSA reserves the right to withhold part, or all the fees paid to cover administrative and other incurred costs.

**Refund Considerations May Include (but are not limited to):**

- Medical or compassionate grounds, supported by relevant documentation.
- Program cancellation or significant changes initiated by VSA.

**Non-Refundable Circumstances:**

- Change of mind after registration.
- Failure to attend or participate in a program, training session, or event without valid justification.
- Withdrawal due to scheduling conflicts or other personal commitments.

**Process**

- If a refund is approved, please allow up to 14 business days for processing.
- Refunds will be issued via the original payment method unless otherwise agreed.

By proceeding with registration and payment, participants acknowledge and accept this refund policy.